

Prince Talukder

Cloud Engineer | System Administrator (More details: <https://knowledgesharing.top/>)

- A self-motivated, hands-on person who takes initiative to get things done.
- 15 years of IT experience in problem-solving and critical thinking.
- Provide excellent customer support.
- Able to work in a team environment or remotely.
- Experience in developing network infrastructure.

Professional Accomplishments:

- **Technical Skills:** Hardware and Software Knowledge, Network Administration, System Administration, Database Management and Cybersecurity.
- **Solid expert cyber threat protection:** Ability to gather, analyze, and interpret threat intelligence from multiple sources
- **scripting languages:** such as WordPress, HTML, CSS, and Bash.
- **Server Management:** Apache Web Server, SAMBA, FTP, tcp/udp protocol.
- **Expert on Virtualization systems:** Proxmox, VMware-ESXi, and LXC container Docker, VM.
- **Backup and disaster recovery:** Veeam Backup & Replication, Time Machine.
- Advanced knowledge of web hosting, WHM, cPanel, Domain, and GoDaddy
- **Zimbra Email Server Solutions**
- **Familiarity with operating systems:** Windows XP-11, macOS, and Linux
- **Network Administration:** Understanding of networking Advances (TCP/IP, DNS DHCP, VPN, firewalls, etc.), and experience in managing routers, switches, and other networking equipment.
- **Network Security:** encryption algorithms (AES, RSA) and secure protocols (TLS SSL, IPsec) to protect data at rest and in transit.

Experience / Achievement and Position:

IT Officer & Publishing Officer - Hybrid June 2021 -

January 2025
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Bangladesh Children Sponsorship Services (NGO)

Mirpur-1, Dhaka-1216, Bangladesh

- Oversee the maintenance and performance of IT systems, networks, and infrastructure.
- Manage data backup, recovery, and disaster recovery plans.
- Monitor systems for vulnerabilities and respond to security breaches.
- Install, configure, and maintain servers, operating systems, and applications patches, and security fixes to servers.
- Monitor system performance and troubleshoot hardware and software issues.
- Manage system backups, recovery processes, and disaster recovery plans.
- Configure and manage local area networks (LANs), wide area networks (WANs), and internet connectivity.
- Ensure network security through firewalls, VPNs, and access controls.
- Provide technical support to users, resolving system-related issues promptly.
- Manage user accounts, permissions, and access to IT resources.
- Implement and maintain IT security protocols to protect against cyber threats.



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Skill:

Expert on Virtualization:

- VMware, ESXi, Proxmox

Expert on DNS Solution:

- Aduard
- Bind 9

Cyber Security, SSL Expert:

- Web Content Filtering.
- Firewall Protection
- Virus Protection
- Nginx Proxy Manager
- Zero Trust security

Expert on Cloud Services:

- SaaS, PaaS, IaaS
- Domain Hosting
- Cloud Storage
- VOIP Calling: Elastix, 3CX
- NAS Solutions

Windows Support Expert:

- Microsoft Office 365 admin
- Windows server 2008, 2016.

Mac Operating Expert:

- Catalina, Big Sur, Monterey

Linux Environment Expert:

- Ubuntu
- Centos
- Debian

Reference:

Toton Shohag Boidya (2024-Now)

Designation: Director

Address: Bangladesh Children Sponsorship Services

Email: totonboidya@adventist.org.bd

Phone: +880 1712-819897

Andrew Linduary (2021-2023)

Designation: Manager

Address: Bangladesh Adventist Seminary School & Colleg, Gazipur, Bangladesh.

Email: andrewlinduary@adventist.org.bd

Phone: +880 1715911334

Mohaseena Parvin (2020-2021)

Designation: Academic Coordinator,

Address: Prime Bank English Medium School, Uttara, Bangladesh

Email: mohaseena.pbems@gmail.com

Phone: +880 1712485131

Milton Das (2012-2019)

Designation: President

Address: Bangladesh Adventist Union Mission

Email: miltondas@adventist.org.bd

Phone: +880 1711568740

IT Officer (ICT Instructor)

June 2021 -

Dec 2024

3 years 6 months

Bangladesh Adventist Seminary and College

Gazipur, Dhaka, Bangladesh.

- Document the details of hardware breakdowns, repair, maintenance, etc.
- Installation of hardware and software for PCs, laptops, Upgrade HDD and RAM, etc.
- Take the data backup, Installing OS on Windows 10, macOS,
- Delivering IT service, answering the clients' calls and emails, and troubleshooting technical issues.
- Security and firewall configuration
- Run port scanner, check anti-virus, and configure VLANs

IT Manager (ICT Teacher)

Feb 2020 -

July 2021

1 years, 6 months

Prime Bank Grammar School

Uttara, Dhaka, Bangladesh.

- Plan and deliver engaging IT lessons aligned with the school's curriculum.
- Teach students foundational and advanced IT skills, including programming, digital literacy, and safe internet usage.
- Troubleshoot and resolve hardware, software, and network issues for staff and students.
- Install, configure, and maintain IT equipment, including computers, projectors, printers, and interactive

IT Specialist

June 2011 -

June 2019

8 years, 1 months

Bangladesh Adventist Union Mission

Mirpur, Dhaka, Bangladesh.

- Troubleshoot and resolve hardware, software, and network issues.
- Assist staff in using IT systems and applications effectively.
- Install, configure, and maintain IT equipment, including computers, printers, and other peripherals.
- Manage email mailboxes, Microsoft 365 groups, SharePoint and OneDrive, Team.
- Provide IT training for staff as needed

Education:

Jan 2020 -
Dec 2020

Master in Computer Science and Information Technology

Stamford University, Dhaka, Bangladesh.

Jan 2015 -
Dec 2018

Master in Computer Science and Information Technology

Stamford University, Dhaka, Bangladesh.

Certifications | License | Course Completed:

- Information Technology Infrastructure Library, (ITIL4) Certified
- Mikrotik Certified Network Associate (MTCNA)
- Cisco Certified Network Associate (CCNA)
- Windows Server 2022 Hybrid Administrator Associate (MSCA)
- Fire Service and Civil Deference Training Program